



RUTGERS

Administrative & Student Information Systems Upgrade

J. Michael Gower

*Executive Vice President, University Finance & Administration and
University Treasurer*

Treasurer's Town Hall
Busch Student Center, Piscataway
March 22, 2016

Agenda

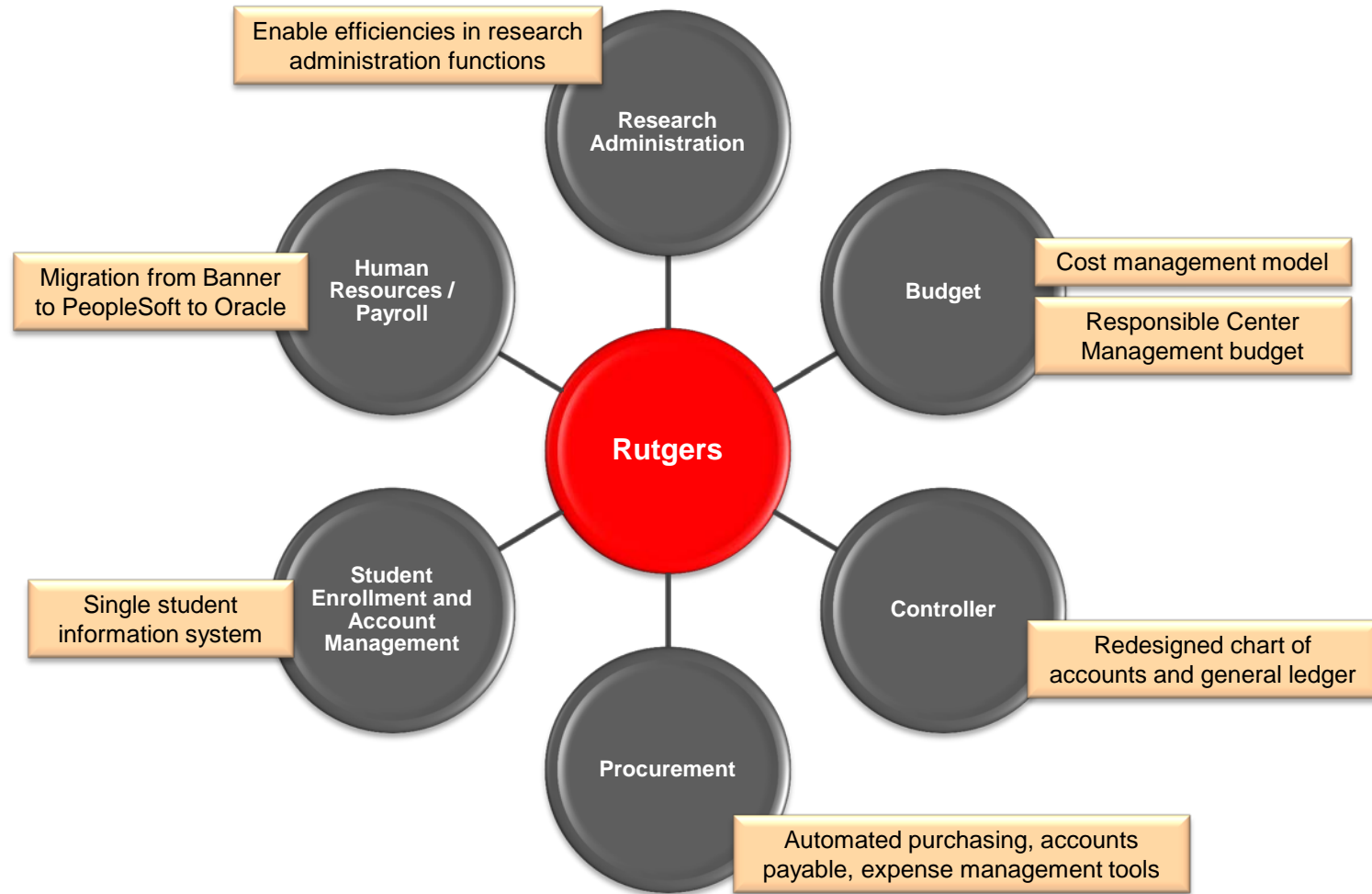
- Transformation at-a-Glance
- Managing Change: Communications and Training
- How You Can Be a Part of the Process
- Q&A

Enterprise Resources Planning Goals

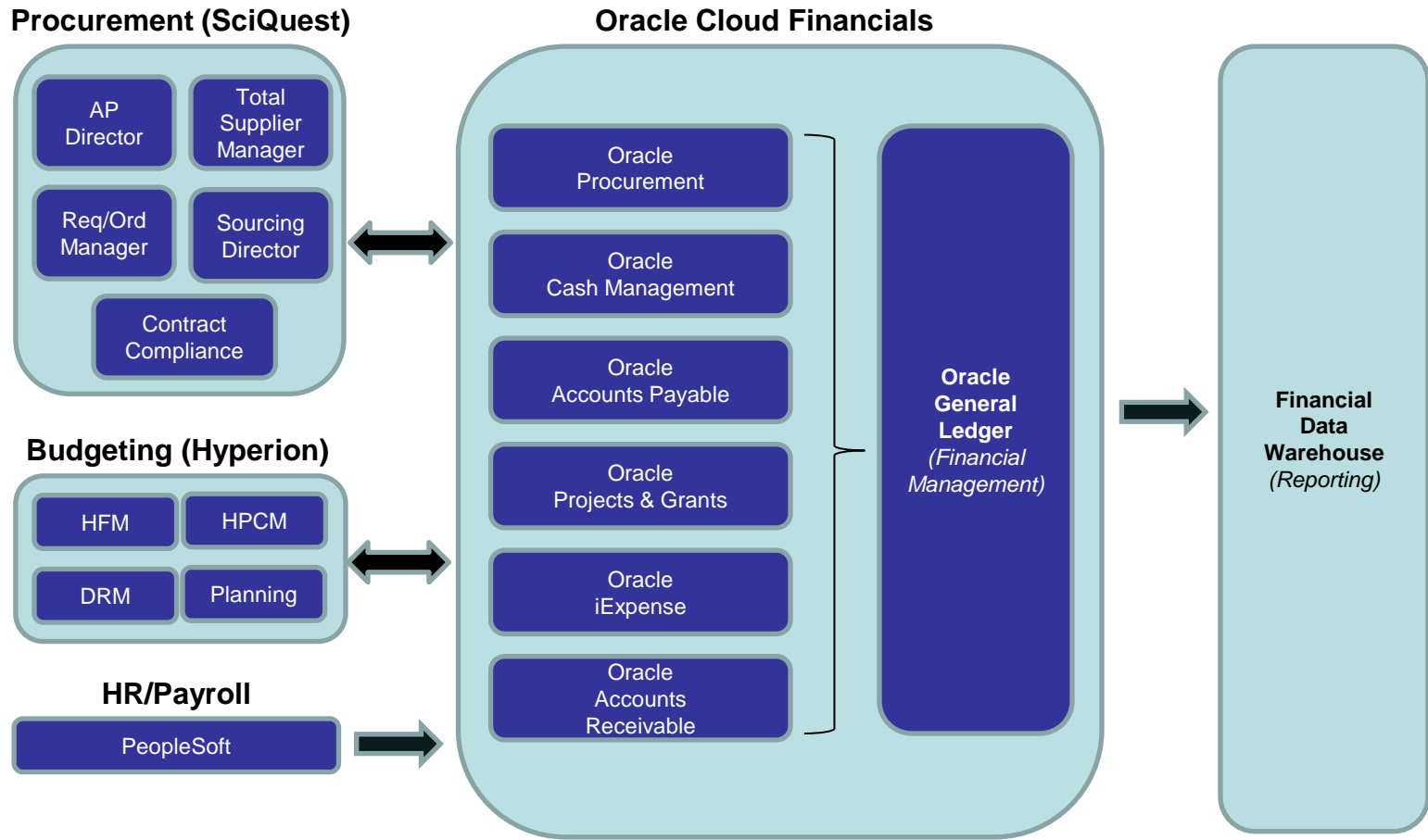
- Support efficient, effective and responsive business practices and processes
- Provide real savings for strategic initiatives
- Transition to Responsibility Center Management budgeting model
- Deliver reliable and accessible information to academic and administrative leadership through improved management reporting capabilities

Business Process Reviews and Aligned Systems Upgrades

Considerable organizational, process and technology changes



Enterprise Resource Planning: Financial Environment



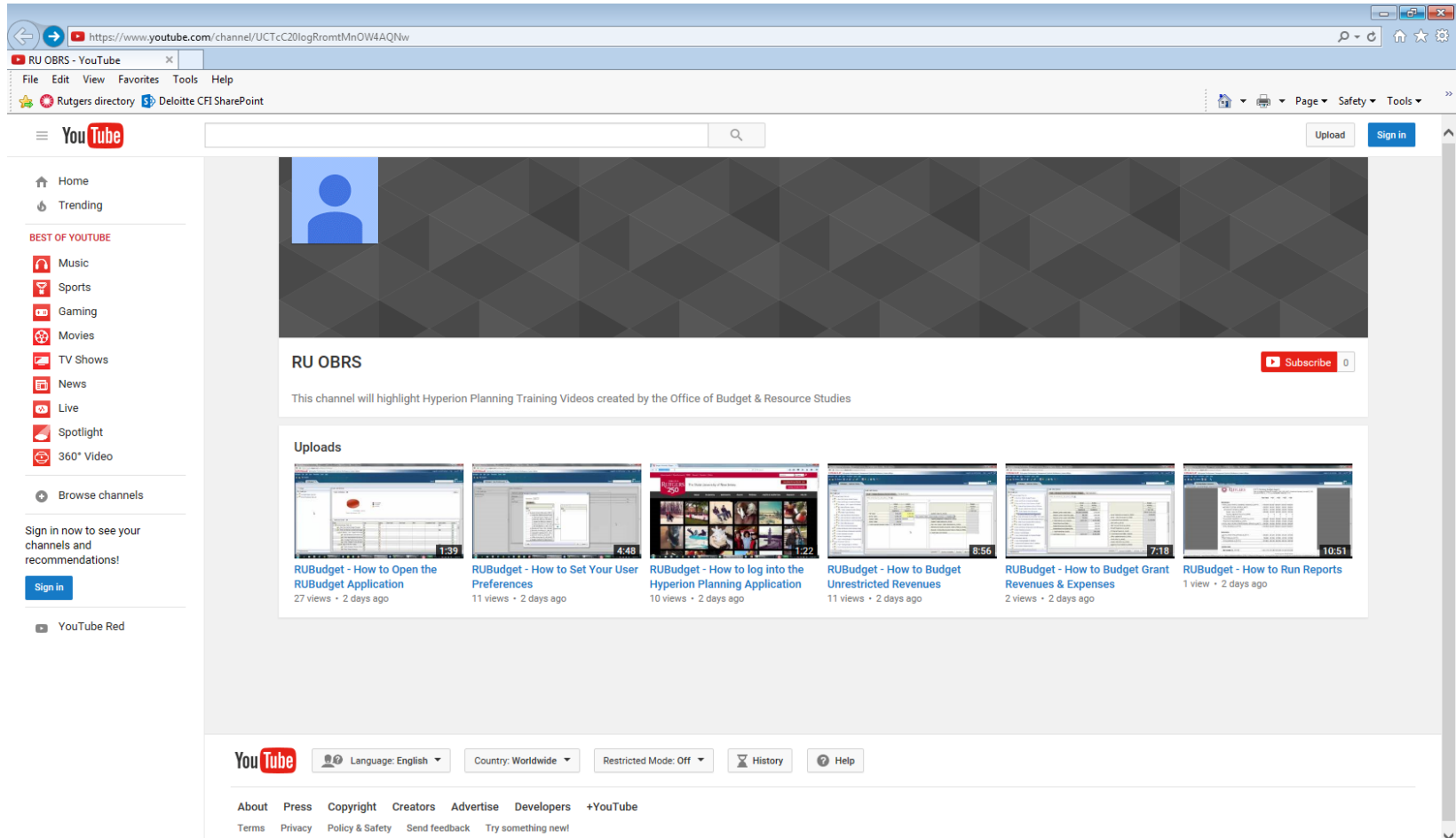
NOTE: HFM (Hyperion Financial Management), HPCM (Hyperion Profitability and Cost Management), DRM (Data Relationship Management), Planning (Hyperion Planning)

Phase I Project Updates

Work Stream	Target Timeline	Status
Financial Management		
Controller BPR/Organizational Implementation (incl. monthly financial close)	Summer 2016: Implement Recommendations	On Track
General Ledger, Accounts Receivable, Projects & Grants (incl. Chart of Accounts)	October 2016: Go-Live	On Track
Budget and Financial Planning		
Budget Office Business Process Review/Organizational Implementation	Winter 2016: Implement Recommendations	On Track
Budget	RUBudget (Hyperion Planning Tool) is live!	On Track
Procurement		Complete
Procurement		On Track
Expense Management	October 2016: Go-Live	On Track
Human Resources/Payroll		
Banner migration to PeopleSoft	October 2016: Go-Live	On Track
HR/Payroll Business Process Review/Organizational Review and Implementation	Winter 2016: To Be Completed	On Track
Student		
Student Business Process Review/Organizational Assessment	April 2016: To Be Completed	On Track
Research		
Excellence in Administration	June 2016: Complete Wave 3 Process Enhancements	On Track
RAPSS Implementation	June 2016: Phase 2a rollout; December 2016: Phase 2b rollout	On Track
ERA IT Process	Fall 2015: Completed IT inventory	On Track
eIRB	Spring 2016: Rollout	On Track
Effort Certification	July 2017: Go-Live	On Track

Key: Off track At risk On Track Complete

RUBudget (Hyperion) Training Videos on YouTube



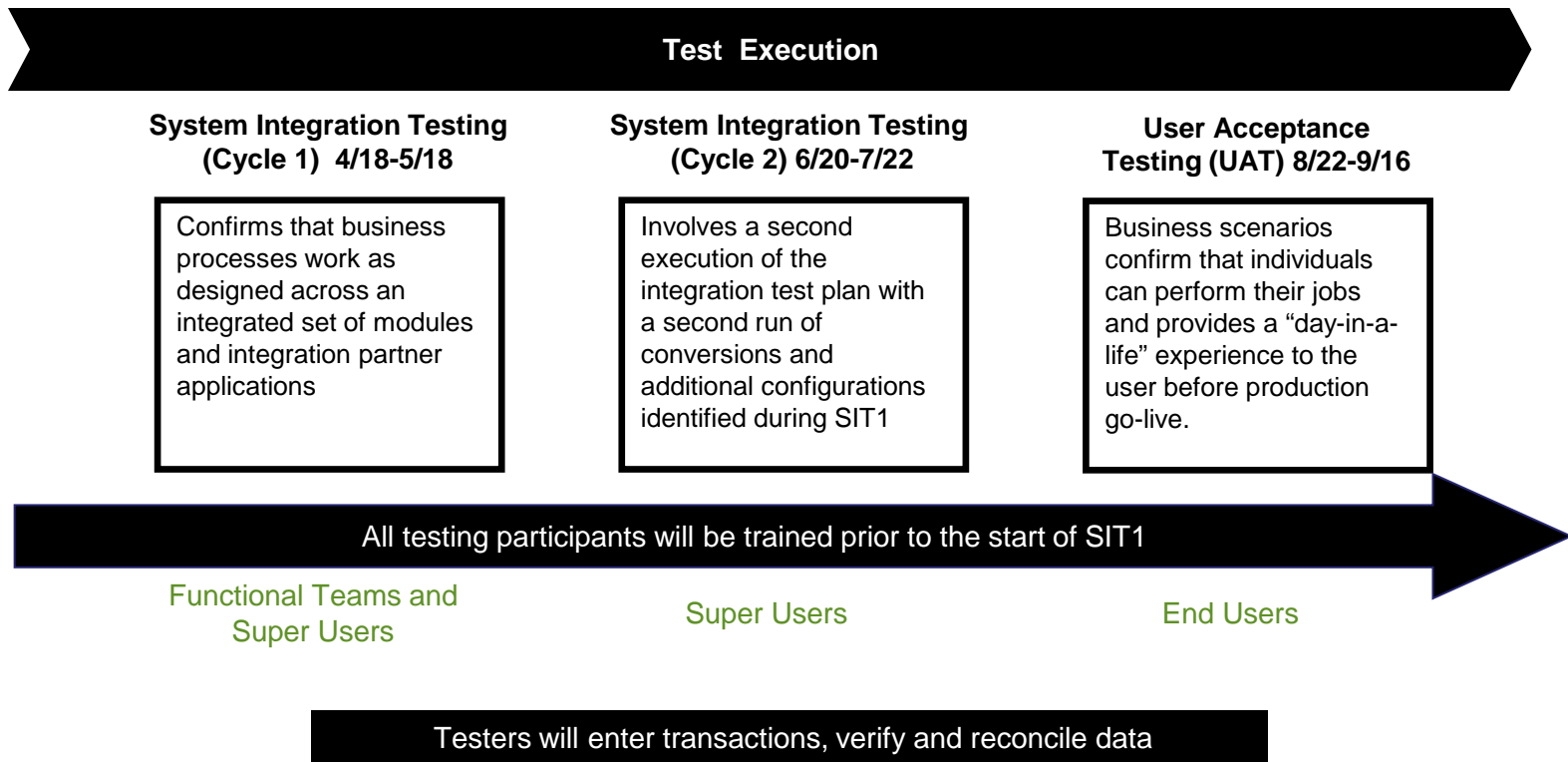
The screenshot shows a web browser window displaying the YouTube channel page for 'RU OBRS'. The browser's address bar shows the URL: <https://www.youtube.com/channel/UCTcC20logRromtMnOW4AQNw>. The channel name is 'RU OBRS' and the description reads: 'This channel will highlight Hyperion Planning Training Videos created by the Office of Budget & Resource Studies'. A 'Subscribe' button is visible with a count of 0. The 'Uploads' section features six video thumbnails with the following titles and view counts:

Video Title	Views	Time Ago
RUBudget - How to Open the RUBudget Application	27 views	2 days ago
RUBudget - How to Set Your User Preferences	11 views	2 days ago
RUBudget - How to log into the Hyperion Planning Application	10 views	2 days ago
RUBudget - How to Budget Unrestricted Revenues	11 views	2 days ago
RUBudget - How to Budget Grant Revenues & Expenses	2 views	2 days ago
RUBudget - How to Run Reports	1 view	2 days ago

The footer of the page includes the YouTube logo, language settings (English), country (Worldwide), restricted mode (Off), history, and help links. At the bottom, there are links for About, Press, Copyright, Creators, Advertise, Developers, +YouTube, Terms, Privacy, Policy & Safety, Send feedback, and Try something new!

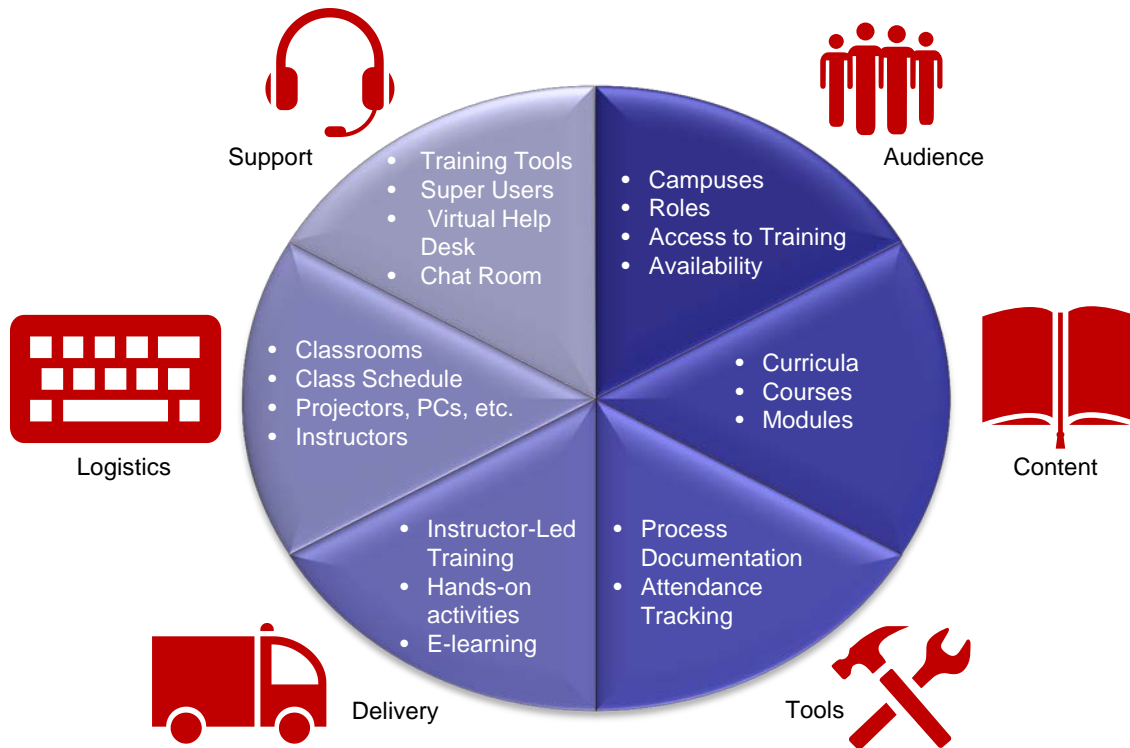
Oracle Cloud System Integration Testing

The Oracle Cloud system will be thoroughly tested using a logical sequence that closely controls the introduction of new testing variables.



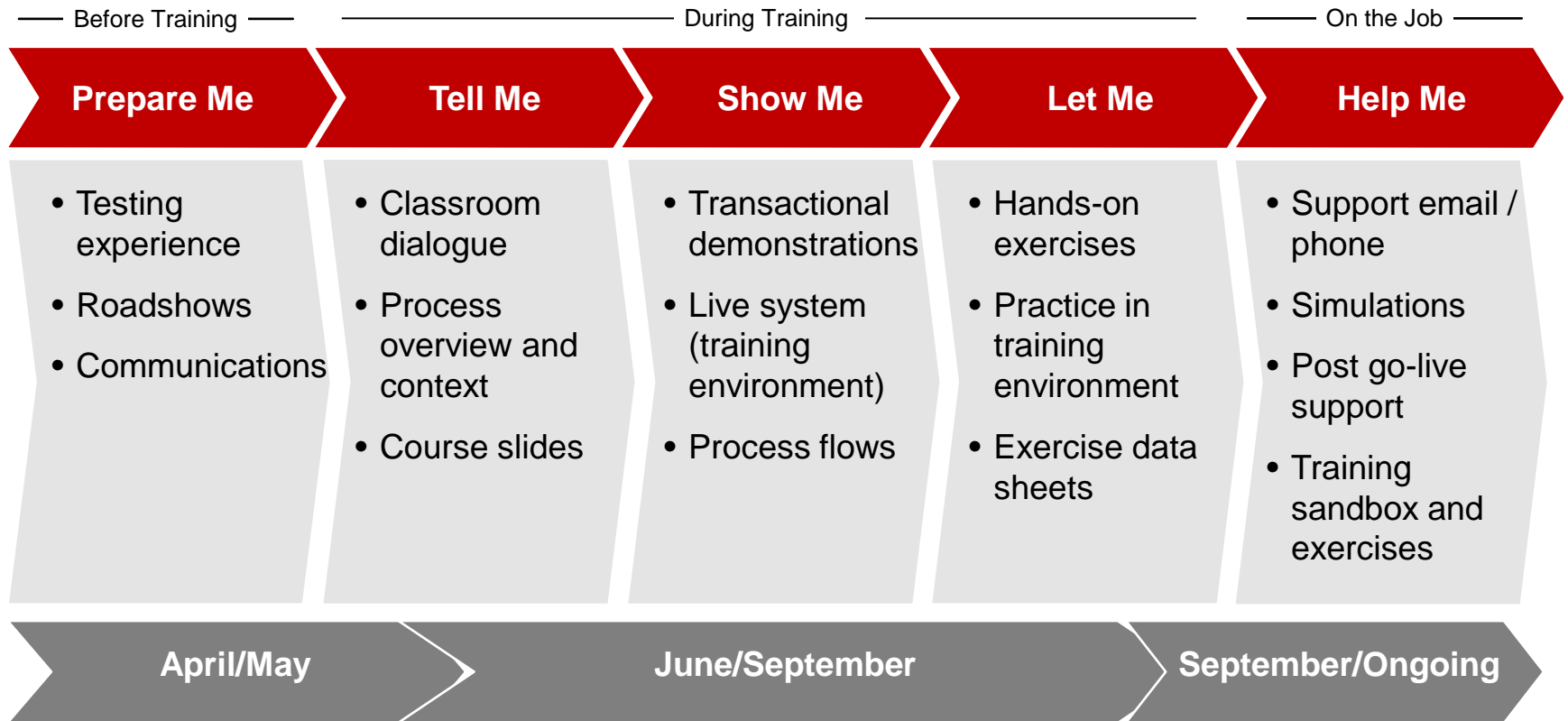
Managing Change: Training Strategy

A comprehensive training solution includes the following key elements



Managing Change: Training Delivery

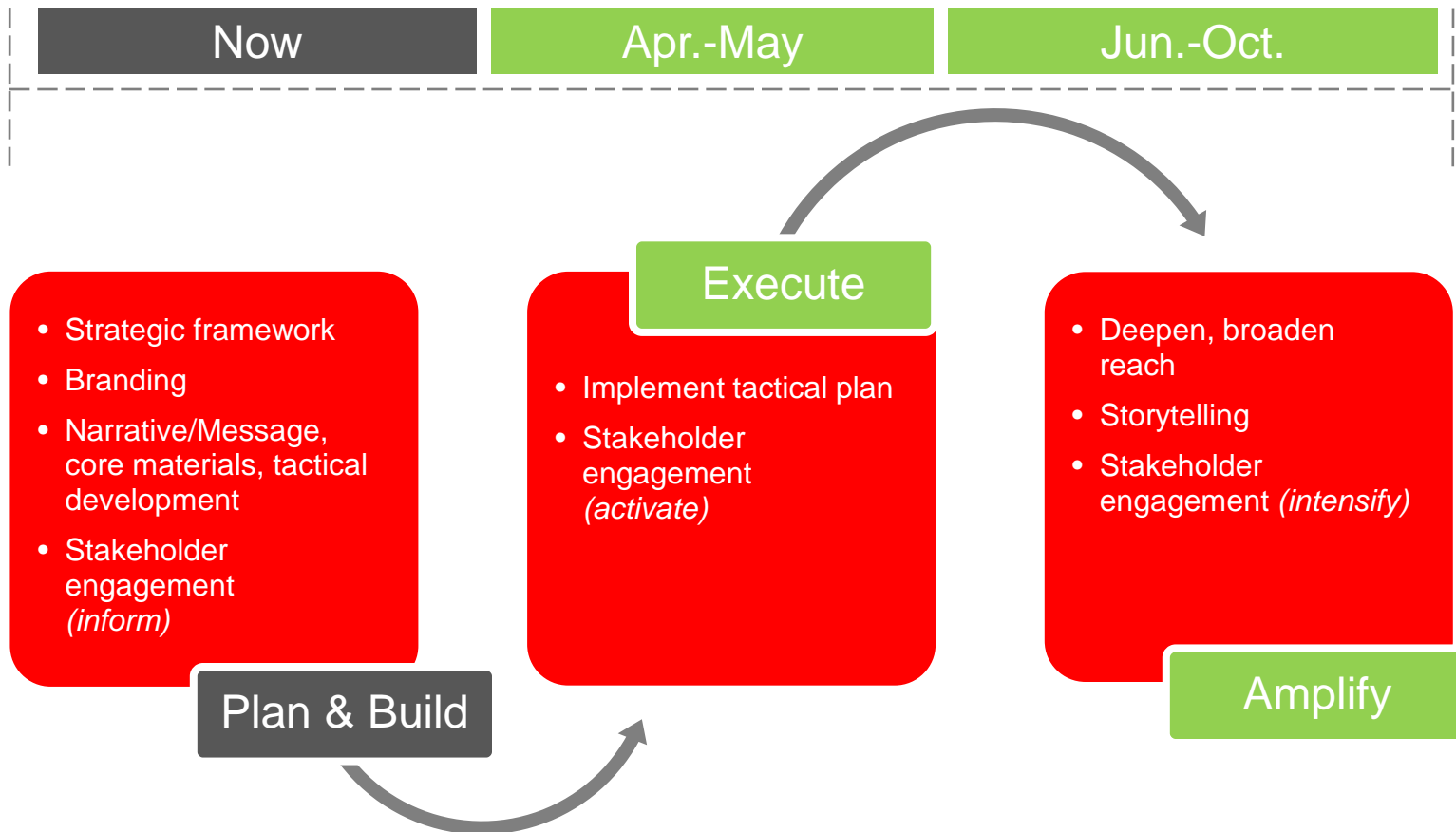
Five phases of an effective training approach



Managing Change: Communications Strategy

- Objectives
 - “Umbrella” communications framework, message alignment
 - Strengthen understanding of rationale, outcomes, benefits
 - Galvanize people around collaboration, more efficient operations
- Strategic Approach
 - Build solid foundation of communications resources and materials
 - Establish cadence of relevant, timely communications to inform and engage
 - Create new environments (information, dialogue), leveraging infrastructure, platforms

Managing Change: Communications “Campaign” Approach



Next Steps

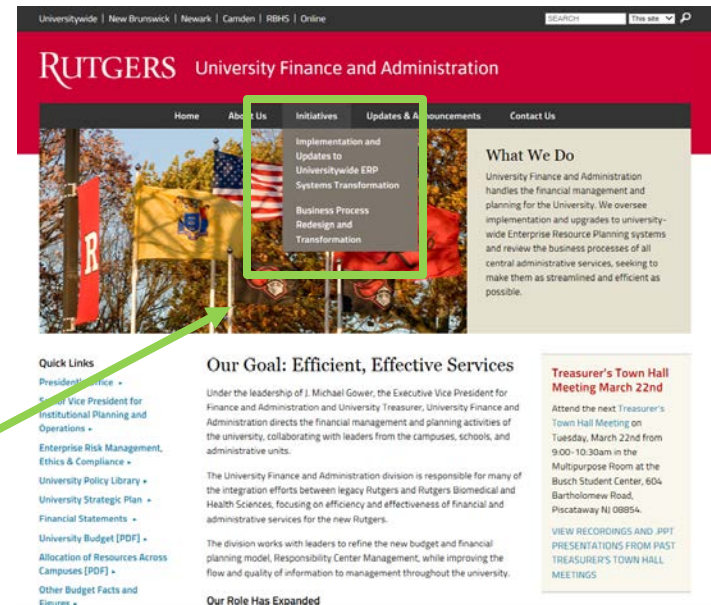
- Recruit for Training Manager
(Apr./May)
- Solicit, integrate feedback and validate business processes with Business Advisory Groups and School/Unit Representatives
(Mar.-Jun.)
- Plan testing, training and engagement with appropriate user communities
(Apr./May)
- Enlist support and engagement of communicators' network across academic units, campus communities and projects
(ongoing)

How You Can Be a Part of the Process

- Send questions, suggestions and feedback to the project mailboxes
 - Budget (Hyperion)
 - Financial Management (Cloud Financials)
 - Human Resources (migration from Banner)
 - Procurement and Expenses (Procure-to-Pay and iExpense)
- Contact a Business Advisory or School/Unit Representative Group member

Visit University Finance & Administration site for mailbox addresses and contacts

- Contact me



finance.rutgers.edu/

Questions?

Next Treasurer's Town Hall

Tuesday, April 19

1:30-3:00 p.m.

Camden Campus Center (326 Penn Street)

Multipurpose Room – Left



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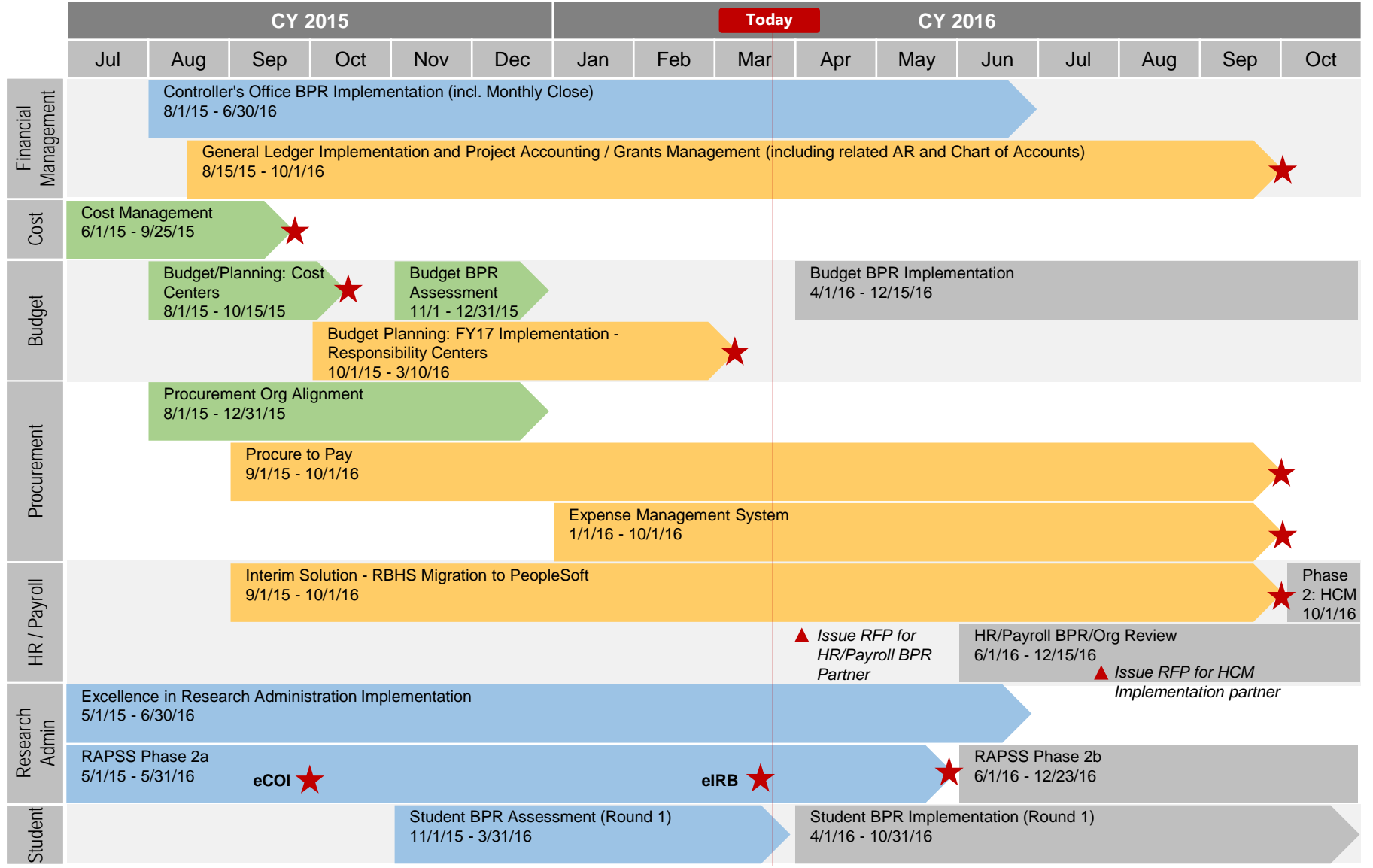
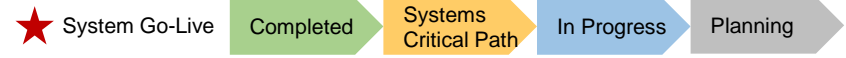
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APPENDIX

Phase 1 Projects – Timeline



Phase 2 and 3 Projects – Timeline

