

Question / Feedback	Response
Can you furlough on a voluntary basis	Please contact the OneSource Faculty and Staff Service Center at 732-745-SERV (7378) or OneSource@rutgers.edu for questions about the Work-Share Furlough Program.
Many times faculty members can get quotes less than a vendor's quote in the system.	Yes, this may occur at times and needs to be evaluated on its merits. Our Universitywide agreements on aggregate offer better value overall (shipping, returns, customer service, deeper discounts on commonly purchased items, etc.). Contact your University Procurement Liaison for assistance.
In reviews of vendor alternatives for discretionary spending, how are you planning to incorporate non-financial differences between vendors that only the end user will perceive, such as product/service quality, reliability, etc.? (Cheapest isn't always best ROI in purchasing.)	Yes, for competitive bidding scenarios, we work with the selection committee to develop an evaluation criteria that is typically broader than pricing.
The [Procurement] helpdesk is not working.	We are experiencing backlogs and working to alleviate this.
Passing on the P-card management to the department places the accountability and the work on the department but with the layoffs the department staff is being extremely overstretched. How can we protect our workers and be efficient as well?	The P-Card is an alternative buying channel meant for low dollar amounts and one time transactions, and is intended to reduce the administrative burden across the university. The overall time required for managing P-card transactions is lower than processing a requisition, purchase order, invoice, and approvals in RU Marketplace.
Any thoughts on having departments that provide central services to all students as part of your purchase review group and staffing for that matter? For example, if someone wants to purchase a learning assistance platform within the schools, and the Rutgers Learning Center already has a similar system, the RLC rep could reach out to the school rep to let them know something already exists. Same thing with staff hires. We have so many duplicative resources jockeying for the same limited resource pool.	Rutgers has traditionally operated in a decentralized mode with decision making at the local units. University Procurement Services has established a liaison program to facilitate cross units interactions and sharing of procurement related programs to leverage our investments. I recommend submission of any ideas to the rutgersideas@finance.rutgers.edu for consideration.

While the goal of tightened procurement procedures is to reduce discretionary expenditures, is it possible to estimate the cost of more rigorous review procedures? Will anticipated savings be greater than costs?	On the contrary, we are not leveraging our overall spend to optimize our limited budget expenditures. There are multiple suppliers for the same commodities and services with a wide variety of pricing and service levels. The added oversight is to bring a bigger awareness on opportunities to improve and realize savings. Universitywide dashboards on spend by units and categories will showcase the bending of the curve. We intend to quantify the cost/benefit of the program over time as part of the continuous improvement for this initiative.
I keep hearing more and more input and approvals that are further away from Central. Doesn't that incentivize further the duplication of resources if a central unit already offers a service that someone is trying to acquire?	Rutgers has traditionally operated in a decentralized mode with decision making at the local units. University Procurement Services has established a liaison program to facilitate cross campus and cross units interactions and sharing of procurement related programs to leverage our investments. I recommend submission of any ideas to the rutgersideas@finance.rutgers.edu for consideration.
Are there any virtual training opportunities for Tableau specifically financial reporting	Yes, the University Controller's Office offers two courses in Tableau. TAB010: Introduction to Running Basic Tableau Reports is offered through the Cornerstone registration website (https://hrservices.rutgers.edu/CornerstoneTraining/). At present, TAB020: Introduction to Tableau Report Development is available through a job aid and video on the UCO website (https://uco.rutgers.edu/). Virtual classes will be scheduled in November. Additional online instruction material can be viewed through the Canvas website (https://canvas.rutgers.edu/). Login with your NetID and password. Take a virtual tour of the financial management system layout on Canvas.
Will the university be looking into implementing a system wide time-clock and time management system? Will the University allow existing systems like Kronos to speak directly to People Soft so that time spent manually entering hours can be significantly reduced?	These questions are being considered as part of the Oracle Human Capital Management (HCM) Cloud System project. Time and labor tracking is a key element of this project and we are considering several options at this time. We will have more information in the coming weeks as we complete our pre-planning phase. To follow the status of this and similar projects, please check the UFA PMO portfolio web page: https://financepmo.rutgers.edu/active-projects.
Can Rutgers core facility receive payments from external customers via credit cards now? If yes, who to contact to set up. If not, why?	Yes, this is in place for some several area's already. For example RU dining, contact me on your situation and I will connect you with the appropriate people to assist.

Can you somehow get different staff members in your working groups? It seems that the same staff members are ending up in various working groups.	We are always open to engaging our constituents and working in an inclusive and collaborative fashion. If you have suggestions or would like to be involved in any specific projects please contact John Fahey to discuss.
While we are working remotely do you anticipate assessing the parking fee for employees?	The faculty / staff parking permit is an annual pass that allow employees to park on campus. The permit cost is based on the employee's annual salary and not based on frequency of use. If a person purchase the annual pass for 2020 it is still valid until December 31, 2020 regardless if they are telecommuting or not.