

Rutgers Biomedical and Health Services has partnered with Med-IQ to provide you with an accredited online healthcare risk management and patient safety education program.

## Focus

You have been subscribed to earn up to 6 additional hours of *AMA PRA Category 1 Credits™* credit from the Med-IQ Focus emailed case studies! Emails will arrive approximately twice a month and will link you to your Med-IQ account where you can complete the test to earn the credit.

If you are not receiving the emails, log in to your Med-IQ account and select **My Account** from the Menu button in the upper right. The **Manage Alerts** tab displays a list of email alerts available to you.

## Program Features

- Accessible 24/7/365 from any device with Internet access
- Certificates available immediately following course completion and can be accessed and/or printed at your convenience
- Case-based education

## Need Username/Password or Technical Assistance

- Call 888-315-4356
- [Click here to have a password reset link emailed to you](#)
- Email [support@med-iq.com](mailto:support@med-iq.com)
- Click the Help button on the upper right of your screen from any course page!

## Program Access

Whether a new or returning user, always use your Rutgers-issued e-mail address to log in to your Med-IQ account. This will assure that any communications containing PHI, or other sensitive information, are received and not treated as spam or junk mail. The program may be accessed either through the myRutgers portal, or the link on the Rutgers Department of Risk Management and Insurance website.

1. Go to [RUTGERS.med-iq.net](https://RUTGERS.med-iq.net)
2. **Returning Users** - Sign in with your username/email address and the password you previously used to access your Med-IQ courses.
  - If you cannot remember your password, click the [Forgot your password](#) link to have it reset.
3. **New Users** - If this is your first time accessing Med-IQ, select the **Create an account** link at the top of the page
  - Option 1- Registering for your organization's program?  
Enter *your unique registration code* that was emailed directly to you.
  - Option 2- Register Independently?  
If you did not receive a registration code, select **Skip this step** under option 2 and complete the registration process.